

**Summary of the Decisions Taken at the Meeting
of Overview and Scrutiny Committee held on 25 November 2014**

Agenda Item No.	Agenda Item	Decision
5	<p>Quarter 2 Performance Report</p> <p>Report of Head of Transformation</p> <p>Purpose of report</p> <p>The attached appendix 1 is a summary of the Quarter 2 performance report and details the areas where the performance of Council services is strong and performing well, along with areas of review, as measured through the Performance Management Framework.</p> <p>The report and appendix provides an opportunity for the Committee to reflect upon the council's performance and determine whether there is a need to review performance in any of the services or to refer any specific points to the Executive for consideration at its December meeting.</p> <p>Recommendations</p> <p>The meeting is recommended to:</p> <p>1.1 Note the highlighted areas in the report.</p> <p>1.2 Identify any performance related matters which the Overview and Scrutiny Committee may wish to review or refer to Executive.</p>	<p>Resolved</p> <p>(1) That the highlighted areas in the report be noted.</p> <p>(2) That further information be provided in respect of the measures being taken to address the instances of fly-tipping.</p>
6	<p>Customer Insight Report</p> <p>Report of Head of Transformation</p> <p>Purpose of report</p>	<p>Resolved</p> <p>(1) That the position of customer feedback received by the Council during the first two quarters of</p>

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	<p>To provide an update on customer feedback, including customer complaints.</p> <p>Recommendations</p> <p>The meeting is recommended:</p> <p>1.1 To note the position of customer feedback received to the Council during the first two quarters of 2014/2015.</p> <p>1.2 To review the Customer Insight Report and identify any areas where further information is required and to request any improvements for future versions of the document.</p>	<p>2014/2015 be noted.</p> <p>(2) That the Committee continue to receive Customer Insight reports at half yearly intervals.</p>
7	<p>Workplace Travel Plan 2015</p> <p>Report of Head of Strategic Planning and the Economy</p> <p>Purpose of report</p> <p>To update the committee on progress in completing the joint Workplace Travel Plan 2015 that supports the move by South Northamptonshire Council to The Forum, and to recommend the final draft Travel Plan for formal adoption.</p> <p>Recommendations</p> <p>The meeting is recommended:</p> <p>1.1 To support the work of officers in their on-going efforts to introduce a new joint Workplace Travel Plan for South Northamptonshire Council and Cherwell District Council by January, 2015.</p> <p>1.2 To recommend the final draft Travel Plan to Executive for formal adoption.</p>	<p>Resolved</p> <p>(1) That, subject to (3) and (4) below, the work of officers in their on-going efforts to introduce a new joint Workplace Travel Plan for South Northamptonshire Council and Cherwell District Council by January, 2015 be supported.</p> <p>(2) That the final draft Travel Plan be recommended to Executive for formal adoption.</p> <p>(3) That further information be submitted to a future meeting of the Committee regarding the number of conference calls that take place during 2015.</p> <p>(4) That comparison figures in respect of the number of staff travel journeys between Cherwell District Council and South Northamptonshire Council be submitted to a future</p>

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		meeting of the Committee.
8	<p>Service Plans 2015/16</p> <p>To consider the Service Area for detailed review at a Special meeting of the Overview and Scrutiny Committee, to which all members will be invited, to be arranged for January/February 2015. The current service plans have been circulated under separate cover.</p>	<p>Resolved</p> <p>(1) That a briefing for all Members in respect of the Street Cleansing and Waste Collection Service Plans be arranged for February 2015.</p>
9	<p>Overview and Scrutiny Work Programme 2014/15</p> <p>Report of Head of Law and Governance</p> <p>Purpose of Report</p> <p>This report presents the Overview and Scrutiny work programme 2014/15 for consideration.</p> <p>Recommendations</p> <p>The meeting is recommended:</p> <p>1.1 To consider the Overview and Scrutiny Committee Work Programme 2014/15 as set out at Appendix 1 of the report.</p> <p>1.3 To note any items of interest in the Executive Work Programme and consider whether to include them on the Overview and Scrutiny Committee Work Programme 2014/15.</p> <p>1.4 To note the updates on the Youth Engagement and Recycling Reviews.</p> <p>1.5 To request Councillor Rose Stratford, as Cherwell District Council's (CDC) appointed representative to the Oxfordshire Joint Health and Overview Committee, to advise the Overview and Scrutiny Committee if there is any role for CDC in assisting to combat and prevent</p>	<p>Resolved</p> <p>(1) That the Overview and Scrutiny Committee Work Programme 2014/15 be noted.</p> <p>(2) That no items in the current version of the Executive Work Programme (December, 2014 to March, 2015) be included on the Work Programme 2014/15.</p> <p>(3) That the updates on the Youth Engagement and Recycling Reviews be noted.</p> <p>(4) That, as the Council's appointed representative to the Oxfordshire Joint Health Overview & Scrutiny Committee, Councillor Rose Stratford be requested to raise the issue of Female Genital Mutilation, and advise the Overview and Scrutiny Committee if there is any role for CDC in assisting in combating and preventing female genital mutilation.</p> <p>(5) That it be noted that the special meeting of the Committee scheduled for 11 December, 2014 has been cancelled.</p> <p>(6) That the item 'Air Quality' be deleted from the Work</p>

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	female genital mutilation. 1.6 To consider if there are any other items Members would like to include on the Overview and Scrutiny Committee Work Programme	Programme.